The Library and IT Services at Malmö University has a matrix organization that is made up of Functions (departments) and Teams. Each Team operates within a certain Function, but usually consists of staff members from several different Functions. Ten librarians make up The Team for teaching and learning, which is responsible for pedagogical development. The library also has a work group, placed directly under the Library Director, which coordinates competence development for all staff at Library and IT Services.

The pedagogical approach at Library and IT Services is to empower the users by encouraging them and strengthening their individual skills. We act as guides together with the users instead of just providing information to customers. We believe that Information Literacy is dependent on context as well as the individuals’ needs. This means that we need to be flexible and prepared, in order to meet these various needs and demands.

Our own competence development is central when we carry out our tasks, and competence development needs to be an ongoing process. We deliberately work towards expanding our skill-sets within the library workplace. Therefore an established way of in-service training is peer learning within the organization. We also engage external lecturers - scholars at Malmö University and other experts from external organizations - to gain further skills in the workplace.

ewa.schmitz@mah.se
hanna.wilhelmsson@mah.se
Bibliotek & IT Malmö högskola

ewa.schmitz@mah.se
hanna.wilhelmsson@mah.se
Bibliotek & IT Malmö högskola